



SIT50416 Diploma of Hospitality Management

National ID: SIT50416 | State ID: AZW2

About this course

Do you want a management career that could take you all over the world?

When you complete the Diploma of Hospitality Management you will be able to work as a functions manager, restaurant manager, or front office manager.

You will gain the knowledge and skills to manage effectively in the hospitality industry, including leading a diverse team. You will also learn about financial management, regulatory compliance, rostering, stock purchasing and control, providing quality customer service, managing workplace conflict, and workplace health and safety.

Overview

This course may be offered with a blended, flexible delivery model to enable social distancing measures to be undertaken during the COVID-19 pandemic. This approach may include a mix of online and classroom based delivery, as well as practical and work experience placements. Lecturers will provide any specific instructions if your training delivery style needs to change.

Semester 2, 2020

Bentley - Full Time-Classroom



Duration: **3 Semesters**



When: **Semester 2, 2020**



How: **Full Time**

Units

Core

National ID	Unit Title
BSBDIV501	Manage diversity in the workplace
BSBMGT517	Manage operational plan
SITXCCS007	Enhance customer service experiences
SITXCCS008	Develop and manage quality customer service practices
SITXCOM005	Manage conflict
SITXFIN003	Manage finances within a budget
SITXFIN004	Prepare and monitor budgets
SITXGLC001	Research and comply with regulatory requirements
SITXHRM002	Roster staff
SITXHRM003	Lead and manage people
SITXMGT001	Monitor work operations
SITXMGT002	Establish and conduct business relationships

National ID	Unit Title
SITXWHS003	Implement and monitor work health and safety practices

Elective

National ID	Unit Title
BSBCMM401	Make a presentation
BSBITU211	Produce digital text documents
SITHACS008	Provide accommodation reception services
SITHFAB002	Provide responsible service of alcohol
SITHFAB003	Operate a bar
SITHFAB005	Prepare and serve espresso coffee
SITHFAB007	Serve food and beverage
SITHFAB009	Conduct a product tasting for alcoholic beverages
SITHFAB010	Prepare and serve cocktails
SITHFAB014	Provide table service of food and beverage
SITHIND004	Work effectively in hospitality service
SITTTSL007	Process reservations
SITXFSA001	Use hygienic practices for food safety
SITXINV005	Establish stock and purchasing and control systems
SITXMPR004	Coordinate marketing activities

Entrance requirements

School Leaver

Non-School Leaver

AQF

Completion of WACE General or ATAR
(Minimum C Grades) or equivalent

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equivalent (minimum C Grades)

Certificate III

Job opportunities

- When you complete the Diploma of Hospitality Management you will be looking at an incredibly portable management career in hospitality, as a functions manager, restaurant manager, or front office manager.

For information about jobs and pathways, please see <http://joboutlook.gov.au/>

Further study opportunities:

- SIT60316 Advanced Diploma of Hospitality Management, State ID AZV5

Fees and charges

Indicative fees and charges

[2020 General Admission Fees List](#)

[2020 Apprenticeship/Traineeship Fees List](#)

Fees and charges published on our website are indicative. Your fees will depend on your eligibility for government funding or a concession rate, and the units you choose to study or seek to be recognised under Recognition of Prior Learning (RPL). Our Indicative fees lists show fees that are:

- Based on the full possible study plan of units, including the recommended electives
- Based on full time study in 2020
- Charged at the government funded rate for over 18 years of age students
- Based on unit electives designed to meet localised industry demand for skills
- Made up of course fees and resource fees, or RPL fees. Course fees are the cost of your tuition, while resource fees pay for consumables provided to you to aid your study (such as printing and paper). You may also be required to purchase text books or equipment that are not part of our tuition or resource fees.

Fees may vary between students and between educational providers. Other charges may apply.

Visit our [Fees and payment options](#) page for more information.

Call 1800 001 001 to get a more accurate fee indication based on your eligibility and study plan before applying.

VET Student Loans

Selected courses are VET Student Loan eligible courses.

A VET Student Loan creates a debt that must be repaid to the Commonwealth and is only available to students who are eligible.

To find out if you are eligible or to see the list of eligible courses visit our [Student Loans](#) page.

International students

Selected courses are available to International students for full time study only.

Fees, charges, available locations, applications and enrolment procedures for International students are different to those for students who have Australian permanent residency.

For more information or to find a course visit the [TAFE International WA](#) website.

Apprenticeships and traineeships

Fees for apprenticeships and traineeships are charged at a rate per nominal hour of study.

This means that your fees will vary depending on the units you study as part of your training plan.

Apprentices and trainees are liable to pay for their own fees but some industrial agreements (awards) dictate that employers are required to reimburse their apprentice upon receipt of satisfactory progress. An employer may also opt to pay on behalf of the apprentice or trainee.

For more information visit our [Apprenticeships and traineeships](#) page.

Recognition of Prior Learning

Recognition of Prior Learning (RPL) enrolments are charged at \$3.25 per nominal hour of study.

No concession fees apply to RPL enrolments. Refer to the institutional or apprenticeship/traineeship fee lists for an indicative RPL course fee.

Please note, fees are subject to change.