



SIT30116 Certificate III in Tourism

National ID: SIT30116 | State ID: AZV7

About this course

Want to work in the exciting and diverse tourism industry?

This qualification will provide you with well-developed tourism service, sales or operational skills. You'll be taught about using discretion, judgement and having a sound knowledge of industry operations. On completion you'll be able to work under limited supervision and may provide operational advice and support to team members.

This qualification gives you the opportunity to work in the varied tourism industry sectors and for diverse employers including tour operators, inbound tour operators, visitor information centres, at attractions, cultural and heritage sites and any small tourism businesses requiring multi-skilled employees.

Work could be undertaken in an office environment where the planning of tourism products and services takes place, in the field where tourism products are delivered or a combination of both. Job roles: attraction or theme park attendant, booking agent, cellar door salesperson, guide in a winery, guide and salesperson in an indigenous cultural centre, inbound tour coordinator, museum attendant, operations consultant or reservation sales agent for a tour operator, sales consultant, senior ride operator in an attraction or theme park, and visitor information officer.

LOWER FEES
LOCAL SKILLS

This qualification is directly aligned with priority industry areas where the jobs are today, and into the future. As part of the state government **Lower fees, local skills** initiative, from 1 January 2020 through to 31 December 2021 you'll only pay half the course fees, capped at \$1,200; or \$400 if you're aged 15–24 or eligible for a concession. [Find out](#)

[more.](#)

Overview

This course will be offered with a blended, flexible delivery model to enable social distancing measures to be undertaken during the COVID-19 pandemic. This approach may include a mix of online and classroom based delivery, as well as practical and work experience placements. Lecturers will provide specific instructions to their student groups on how training will be undertaken.

Semester 2, 2020

Mandurah - Full Time-Classroom

 Duration: **1 Semester**

 When: **Semester 2, 2020**

 How: **Full Time**

Units

Core

National ID	Unit Title
SITTIND001	Source and use information on the tourism and travel industry
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices

Elective

National ID	Unit Title
BSBWOR203	Work effectively with others

National ID	Unit Title
HLTAID003	Provide first aid
SITHFAB002	Provide responsible service of alcohol
SITTTSL002	Access and interpret product information
SITTTSL004	Provide advice on Australian destinations
SITTTSL005	Sell tourism products and services
SITTTSL006	Prepare quotations
SITTTSL007	Process reservations
SITTTSL010	Use a computerised reservations or operations system
SITXCCS002	Provide visitor information
SITXHRM001	Coach others in job skills

Entrance requirements

School Leaver	Non-School Leaver	AQF
OLNA or NAPLAN 9 Band 8	C Grades in Year 10 English and Maths or equivalent	Certificate I or Certificate II

Job opportunities

- Job roles: attraction or theme park attendant, booking agent, cellar door salesperson, guide in a winery, guide and salesperson in an indigenous cultural centre, inbound tour coordinator, museum attendant, operations consultant or reservation sales agent for a tour operator, sales consultant, senior ride operator in an attraction or theme park, and visitor information officer.

For information about jobs and pathways, please see <http://joboutlook.gov.au/>

Further study opportunities:

- SIT50116 Diploma of Travel and Tourism Management, State ID AZU0

Fees and charges

Indicative fees and charges

[2020 general admission fees list](#)

[2020 apprenticeship/traineeship fees list](#)

Fees and charges published on our website are indicative. Your fees will depend on your eligibility for government funding or a concession rate, and the units you choose to study or seek to be recognised under Recognition of Prior Learning (RPL). Our Indicative fees lists show fees that are:

- Based on the full possible study plan of units, including the recommended electives
- Based on full time study in 2020
- Charged at the government funded rate for over 18 years of age students
- Based on unit electives designed to meet localised industry demand for skills
- Made up of course fees and resource fees, or RPL fees. Course fees are the cost of your tuition, while resource fees pay for consumables provided to you to aid your study (such as printing and paper). You may also be required to purchase text books or equipment that are not part of our tuition or resource fees.

Fees may vary between students and between educational providers. Other charges may apply.

Visit our [Fees and payment options](#) page for more information.

Call 1800 001 001 to get a more accurate fee indication based on your eligibility and study plan before applying.

VET Student Loans

Selected courses are VET Student Loan eligible courses.

A VET Student Loan creates a debt that must be repaid to the Commonwealth and is only available to students who are eligible.

To find out if you are eligible or to see the list of eligible courses visit our [Student Loans](#) page.

International students

Selected courses are available to International students for full time study only.

Fees, charges, available locations, applications and enrolment procedures for International students are different to those for students who have Australian permanent residency.

For more information or to find a course visit the [TAFE International WA](#) website.

Apprenticeships and traineeships

Fees for apprenticeships and traineeships are charged at a rate per nominal hour of study.

This means that your fees will vary depending on the units you study as part of your training plan.

Apprentices and trainees are liable to pay for their own fees but some industrial agreements (awards) dictate that employers are required to reimburse their apprentice upon receipt of satisfactory progress. An employer may also opt to pay on behalf of the apprentice or trainee.

For more information visit our [Apprenticeships and traineeships](#) page.

Recognition of Prior Learning

Recognition of Prior Learning (RPL) enrolments are charged at \$3.25 per nominal hour of study.

No concession fees apply to RPL enrolments. Refer to the institutional or apprenticeship/traineeship fee lists for an indicative RPL course fee.

Please note, fees are subject to change.